

TraceLink University at FutureLink 2018 Chicago

Exclusively for TraceLink customers: Instructor-led training for pharmaceutical companies and contract manufacturing organizations (CMOs) who utilize TraceLink applications to manage their serialized operations.

Learn how to fix common serialized operations issues, connect and configure partners on the network, maintain the right product data for EU FMD, and more. TraceLink University staff will guide you through the complete TraceLink onboarding process.

We also offer sessions for master data management professionals who are involved in packaging for multi-market packs.

Who Should Attend:

TraceLink customers who use TraceLink applications to manage serialized operations, including partner configurations, master data, and error handling.

DAY 1 | Troubleshooting Serialized Operations

Learn how to analyze application error messages and fix common configuration and usage exceptions.

You will be able to:

- Use Info Exchange to locate errors and identify types of exceptions, view XML transaction files, and reprocess transactions after resolving issues.
- Diagnose and resolve these errors:
 - » Issues with partner and service configurations
 - » Errors caused by missing master data
 - » Errors related to particular transaction types, including serial number request and response, disposition assigned, and shipment transactions

DAY 2

Session 1 | Master Data Management for the EU Falsified Medicines Directive

Learn about the product data you need to maintain for EU FMD, and how to use the TraceLink Master Data Exchange application to manage that data.

You will be able to:

- Summarize the requirements of selling serialized packaging in the European market.
- Identify the company and partner master data required for EU FMD.
- Identify the product master data required for EU FMD:
 - » Identify the components of a GTIN and an NTIN.
 - » Describe the multinational product coding structures allowed under EU FMD.
 - » List the coding types different EU FMD-compliant countries are using for their products.
- Describe EU FMD requirements for multi-market packs.
- Specify product master data for multi-market packs.
- Understand how to enter the data that the EMVS expects into the TraceLink Master Data Exchange application.
- Map TraceLink Master Data Exchange fields to TraceLink EU Compliance report fields and to the EU Hub fields.

Session 2 | Understanding Partner Configurations

Learn about the process of connecting with your partners on the TraceLink network and using onboarding workflows for specific use cases.

You will be able to:

- Describe how a partner is added to TraceLink.
- Identify common partner configuration scenarios including pharmaceutical manufacturer, CMO, and 3PL connections.
- Analyze design documents to determine how to configure partners and your TraceLink applications for specific configuration scenarios.
- Given a configuration scenario, identify the services and settings required to configure the entities.
- List the steps to configure partners and locations within the TraceLink Network.

About FutureLink

FutureLink is the annual global gathering of commercial, operational, and clinical care leaders from the pharmaceutical and healthcare delivery industries who are driving innovative solutions for digital drug supply, transforming existing commercial and delivery models, and enhancing patient care through information sharing networks. [Learn more.](#)

