



TraceLink Product Track with End-to-End Administration

Eliminates the time-intensive tasks associated with Drug Supply Chain Security Act (DSCSA) compliance, so hospitals and pharmacies can stay focused on patients, not administrative work.

TraceLink Product Track with End-to-End Administration leverages TraceLink staff to shoulder the full compliance workload for customers: managing product, partner and company master data, exceptions, paper-to-digital processing, continuous quality control checks, and document preparation for audits.

It includes the transaction history management system used at more than 4,000 U.S. hospital and pharmacy locations to achieve DSCSA compliance, and connects to more than 1,300 prescription drug suppliers for processing all pharmacy-related DSCSA compliance information.

Preferred GPO Pricing

TraceLink's group purchasing alliances cover **more than 90% of the U.S. hospital market.**

[See if your GPO membership](#) qualifies your organization for special pricing.

How it Works

Keeping up with compliance no longer means time away from patients and their care. TraceLink takes the administrative burden off your desk and out of your day.

- **Adding and maintaining any missing product master data** – for drug products that are purchased by your pharmacy.
- **Adding, removing, and maintaining any partners** – with whom your organization works to purchase drug products.
- **Adding or removing company locations** – to cover all dispensing locations within your operation.
- **Adding or removing new users, or changing user access permissions** – as staffing needs evolve and new users need to use the Product Track software.
- **Active maintenance and monitoring of exceptions** – that occur as a result of receiving POs or ASNs from suppliers with missing information required by DSCSA.
- **Reprocessing any necessary transactions** – after researching exceptions and validating that Product Track information is accurate and compliant.

- **Utilizing TraceLink’s unique and proprietary “network-sourced” NDC database** – to continuously update new NDCs discovered across the TraceLink Network, an exclusive benefit to TraceLink customers.
- **Manually entering required DSCSA data to create digital T3 from user-scanned or uploaded paper documents** – then appending the originally scanned PO to ensure a fully compliant, all-digital database of T3s.
- **Actively monitor data quality, and provide full customer support during inquiries** – initiated by regulatory authorities, to ensure that your pharmacy or hospital can supply the required compliance information within the 48-hour business response time.

By offloading all of your DSCSA compliance requirements to a dedicated team of TraceLink service and compliance experts, your pharmacists and clinicians can do what they do best: deliver quality care to patients. [Contact us](#) to learn more today.

What You Should Know About Other DSCSA Solutions

Some DSCSA compliance solutions may introduce risk and additional administrative work to your business. When speaking with other solution providers, be sure to ask about the following:

Inaccurate T3 creation for DSCSA

Many solutions generate T3 for every product, even over-the-counter products that don’t require it, mixing large amounts of “junk” data with legitimate prescription drug data. Other solutions place multi-field data strings into single fields, making reconciliation difficult during audits and serialization.

Errors for missing information

Some solutions generate “errors” for OTC products and those missing NDC information. This creates large volumes of unresolved transactions you may have to manually reconcile on your own, a time-consuming process.

The impact of negligence

Without proper verification upon product receipt, responding to an FDA request for information within two business days is extremely difficult. And if T3 exists for products that don’t require it, auditors will question your standard operating procedures for DSCSA compliance.

Serialization ready? Or not.

Most lot-level compliance solutions have not been developed to address serialization. This could require costly replacements—or a second solution—to meet future serialization requirements.

