RESOURCES

Investing in Our Customer's Success An Update on TraceLink Services and Support Advancements



The pharma compliance world can be very challenging. With varying serialization requirements around the world and uncertainties around timing, not only must life science companies navigate the often bumpy road to understanding the regulations, but also ensure that they remain compliant.

To support our customers in long-term success, TraceLink is investing in continuous improvements and best-in-class solutions. In this customer-only webinar, Lisa Reinhold, SVP of Global Customer and Network Success at TraceLink discusses:

- The incredible regulatory milestones our customers have achieved in the past 12 months.
- Our new support structure and how it has been enhanced to optimize customer support requests.
- The TraceLink Customer Journey - how we are working with customers to understand the operational challenges of each serialization requirement around the world.

With the world's largest track and trace network for life sciences, TraceLink has been working with its customers since before the first legislation was put in place. We understand our customers' challenges and have gone through these growing pains together.

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Join us for this on-demand webinar to learn how TraceLink's recent investments will benefit your organization in 2020 and beyond.

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