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Monitor, Manage, and Resolve Supply Chain Issues with Real-Time Dashboards



by Mark Brunelli, Senior Writer, TraceLink

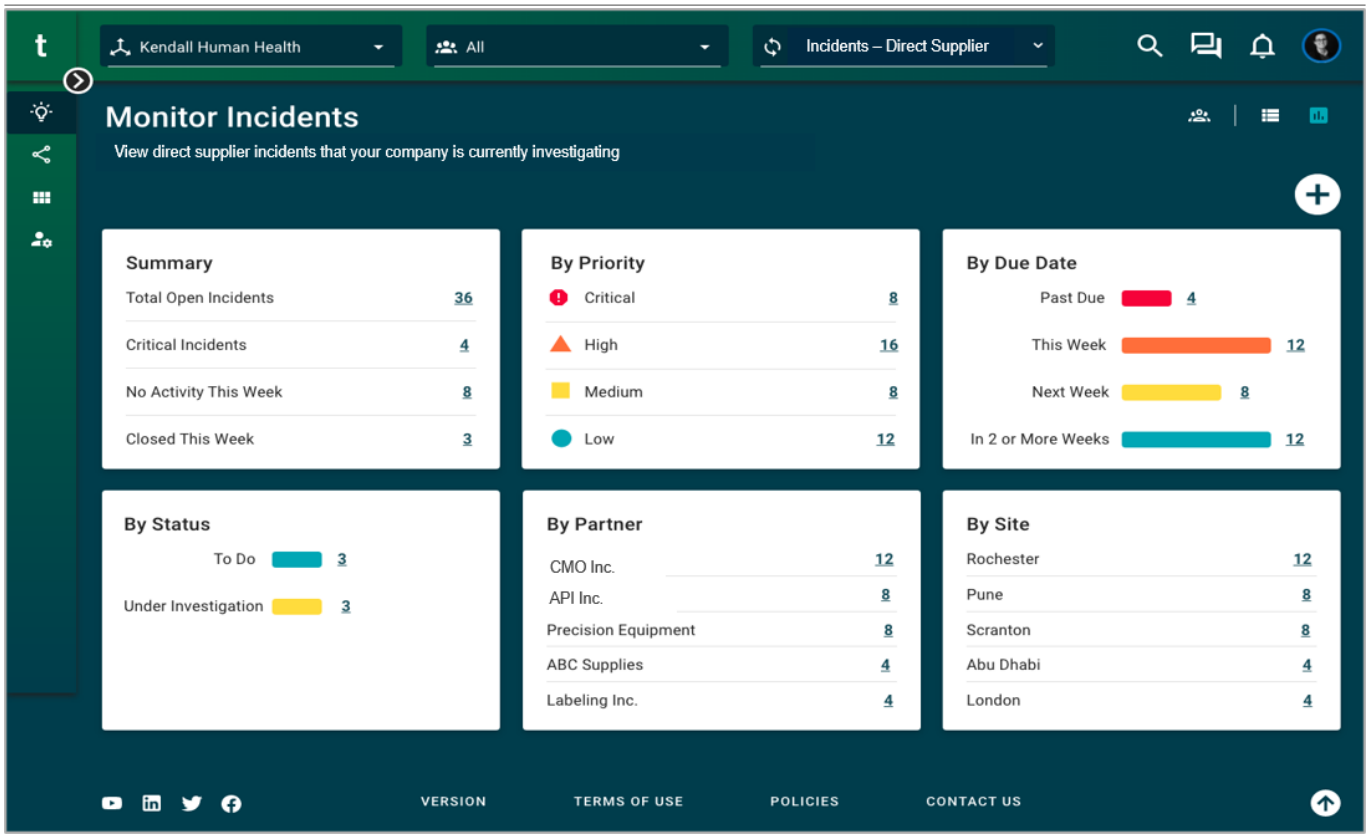
Agile Process Teams for Supply Chain Issue Management (APT-SCIM) gives everyone in your supply chain the power to immediately capture and report incidents. The powerful result is that cross-company and cross-enterprise teams resolve critical issues before they cause supply chain disruptions.

APT-SCIM dashboards are an "early warning system" for supply chain disruptions that enable organizations to detect and resolve issues before they negatively impact supply chain performance.

From late deliveries and quality deviations to damaged shipping containers, production problems, material shortages, and more, APT-SCIM enables organizations to rapidly resolve issues, improve delivery performance, and achieve operational excellence. These results begin with APT-SCIM real-time dashboards.

APT-SCIM dashboards provide manufacturers and their partners with permissioned, actionable visibility into supply chain issues across the supply chain. While most supply chain scorecards and dashboards report on what has happened in the past, APT-SCIM dashboards enable teams to monitor and manage what is happening right now.

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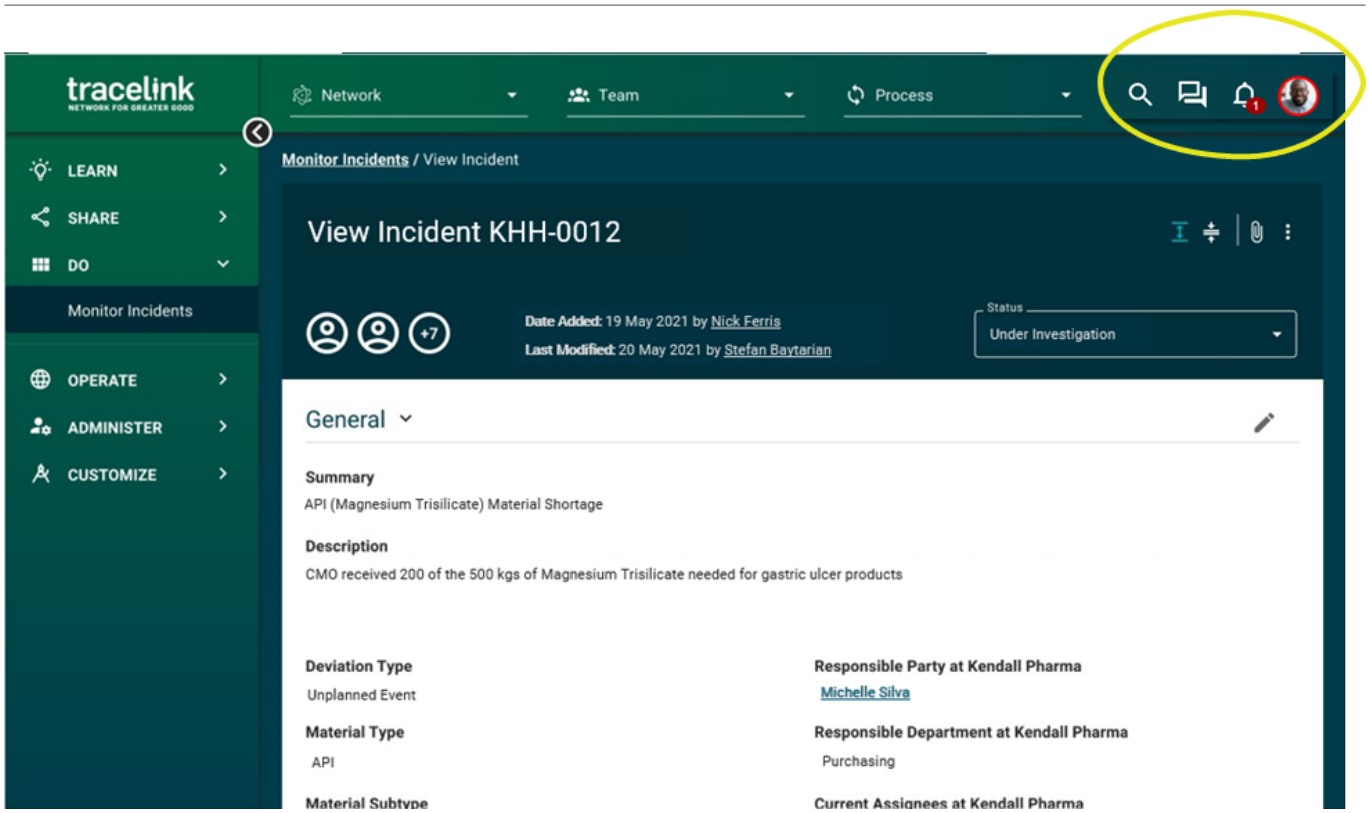
The network filter sets the context for the data presented in the dashboards. Use the drop-down list to filter by "Process Network." This enables category managers and supply chain teams to focus on the specific categories assigned to them. Teams can also filter the data by "Process" and "Team."

The “Summary” panel provides an overview of issues across the organization and the end-to-end supply chain.

The “By Priority” panel provides a summarized view of incidents by priority so internal and external stakeholders can quickly identify critical and high-priority incidents.

Drill down further to see the details behind the incident, including the summary of the incident; the specific supply chain partner involved; the current status of the resolution process; who is responsible for the incident; when it was last worked on; and the due date.

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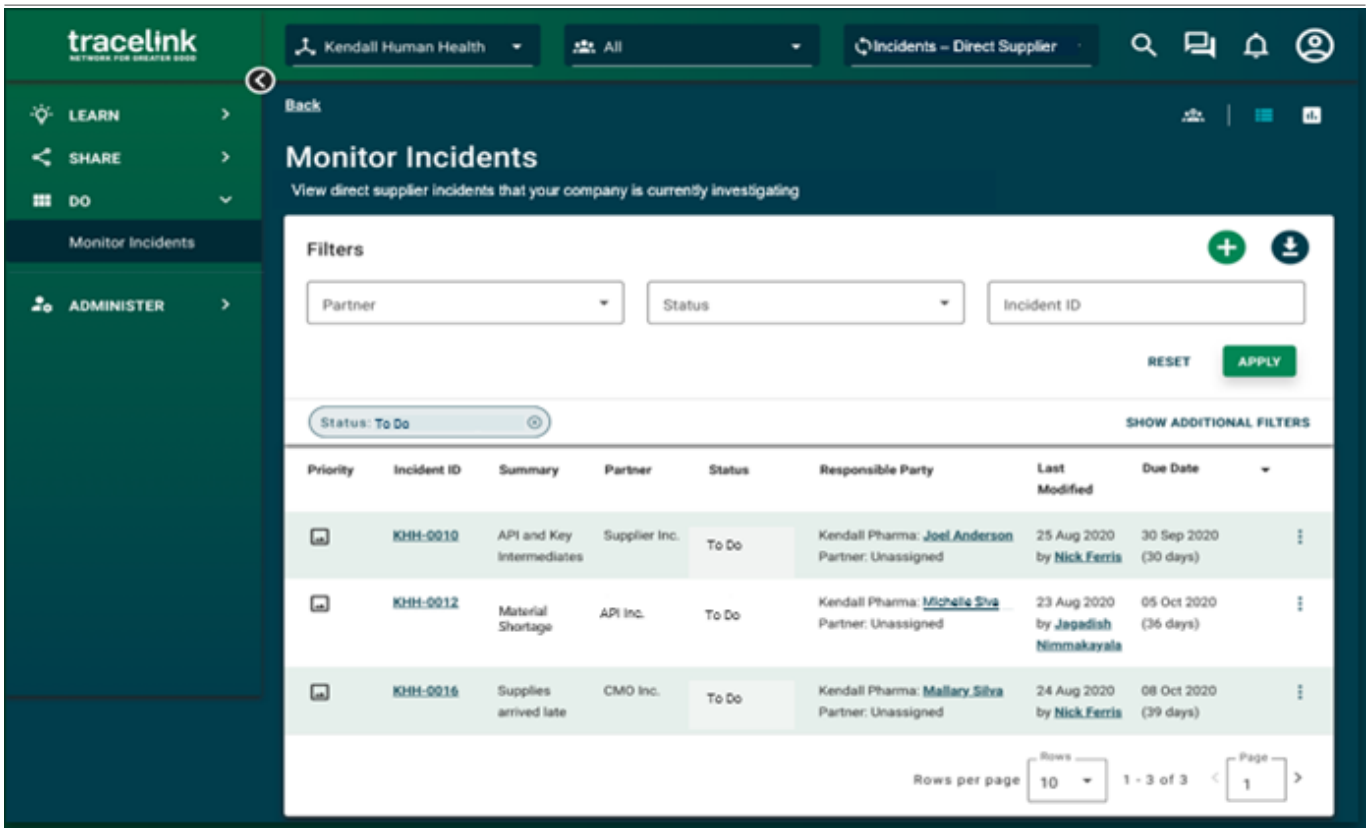
Monitoring the “Due Date” panel helps managers keep incident resolution processes on track and helps organizations significantly reduce the time it takes to resolve issues.

The "By Status" panel enables managers to keep track of the workflow status of incident resolution processes. The “To Do” status indicates work that needs to be started or assigned. “Under Investigation” indicates that incident resolution activities are in progress.

The “By Partner” panel provides a summarized view of incidents by partner, giving teams the visibility needed to quickly identify partners that have recurring issues and who may need extra help to improve.

Drill down on the “By Partner” panel to review which resources are assigned to resolve specific issues and determine if additional resources are needed. Inspect the list of incidents to determine if there are similar recurring incidents that need to be assigned to a process improvement team.

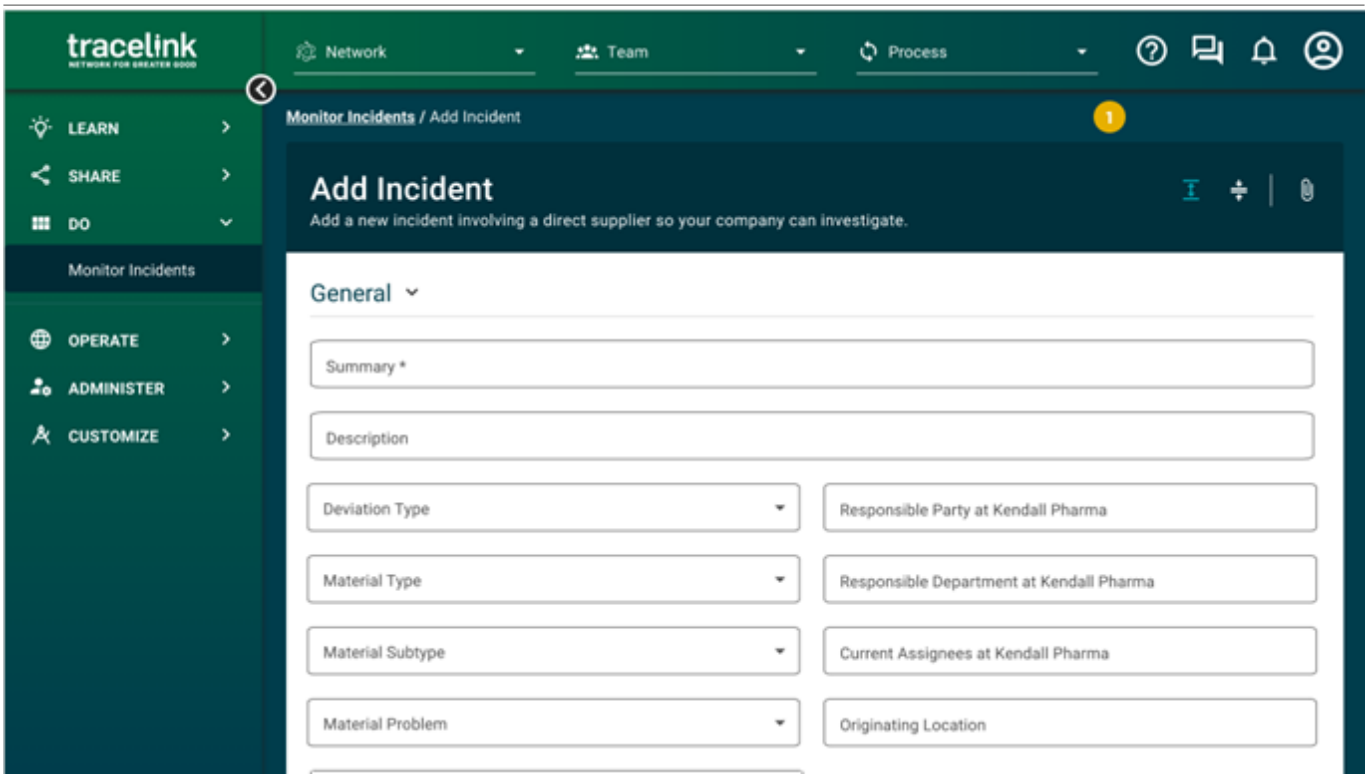
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The “By Site” panel provides a summarized view of incidents by internal company locations, enabling managers to determine the impact on specific internal facilities.

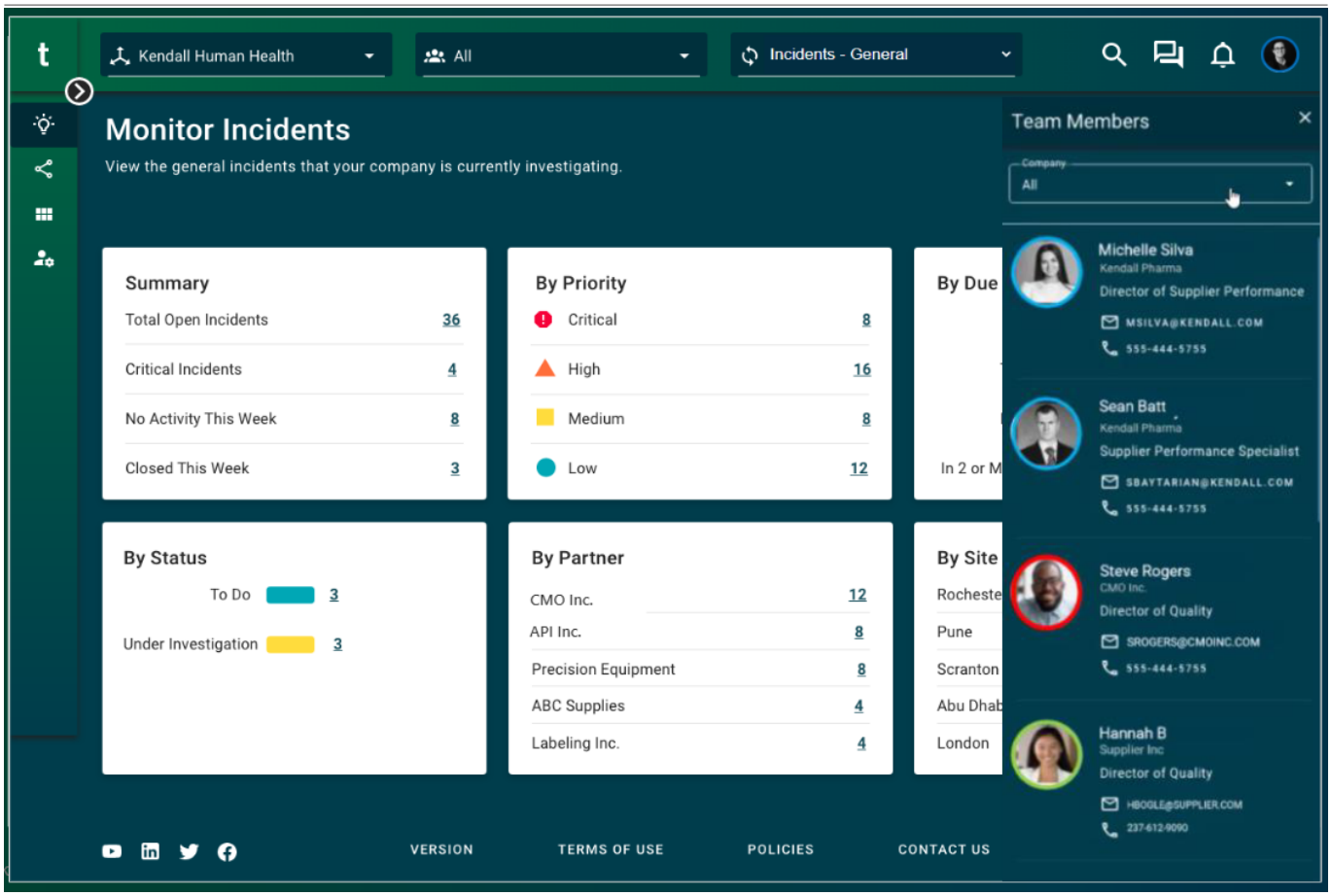
With APT-SCIM, both manufacturers and their supply chain partners can create a new incident directly from the dashboard to ensure it gets resolved as quickly as possible.

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Want to learn more? Download our supply chain issue management handbook today.

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Thank you. Check your email for a copy of the content you requested.

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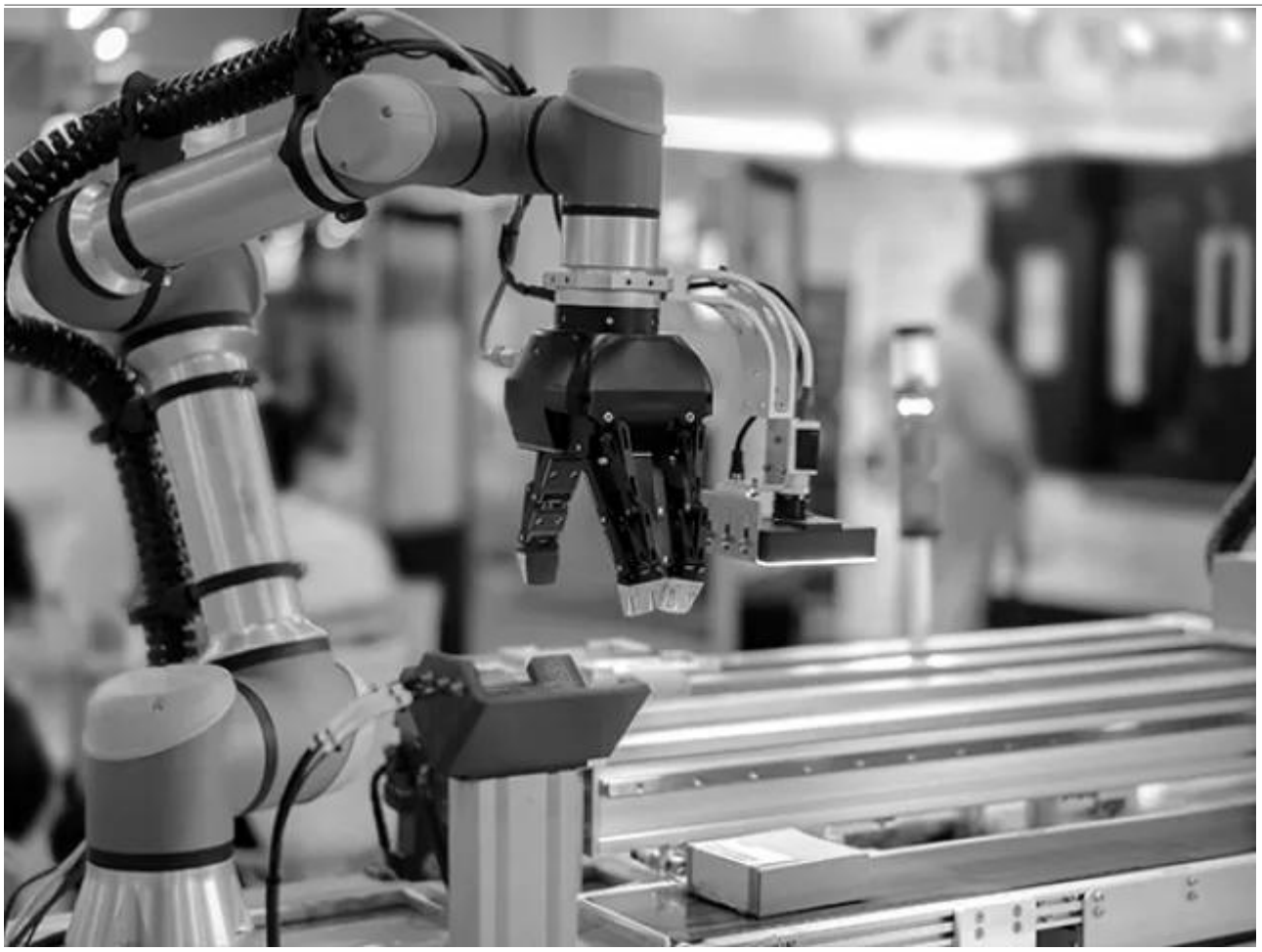


Virtual Teams of Subject Matter Experts Eliminate Confusion in Supply Chain Issue Resolution

Agile Process Teams for Supply Chain Issue Management (APT-SCIM) enables you to digitally and dynamically create process teams on demand within an easy-to-use web or mobile interface.

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