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Manufacturer Improves OTIF Delivery Performance by 82% with TraceLink Supply Chain Issue Management



Key Takeaways

- A global manufacturer is using TraceLink Supply Chain Issue Management to resolve issues like shortages and late deliveries 65% faster and while reducing the total number of supply chain issues by 35%.
- Additional benefits include greater agility in decision making with suppliers, better end-to-end resilience, and improved overall supply chain performance.

TraceLink Senior Vice President of Product Management Lucy Deus explains how one TraceLink customer, a global manufacturer, used digital supply chain issue management technology to transform its supply chain and achieve powerful results, including:

- An 82% improvement in on-time, in-full (OTIF) delivery of materials from suppliers
- Less than 200 defects per million from suppliers
- Reduction in total cost of goods sold
- Better visibility into supplier performance

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Watch the video to learn more about the real-world benefits of TraceLink Supply Chain Issue Management.

Want to learn more? Download our supply chain issue management best practices handbook.

Learn more in our Supply Chain Issue Management Resource Center.

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Fill out the form to download the eBook now.

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Virtual Teams of Subject Matter Experts Eliminate Confusion in Supply Chain Issue Resolution

Agile Process Teams for Supply Chain Issue Management (APT-SCIM) enables you to digitally and dynamically create process teams on demand within an easy-to-use web or mobile interface.

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Top 5 Problems Impacting Supply Chain Issue Resolution Processes

While supply chain teams make their best efforts to resolve issues as quickly as possible, they have not had a digital system designed specifically to facilitate structured collaboration and work management between internal teams and supply chain partners—until now.

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