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# Supply Chain Work Management for Compliance Exceptions - Pharmaceutical Manufacturers Solution Brief



*Integrate once, interoperate with all customers to collaboratively resolve DSCSA exceptions.*



With the final phase of U.S. Drug Supply Chain Security Act (DSCSA) regulations going into effect in November 2023, the transition to serialized transaction information exchange will significantly increase the volume of compliance exceptions. The Healthcare Distribution Alliance (HDA) has outlined 24 types of exceptions—including product holds, data issues, and damaged products—and pharmaceutical products cannot be sold until exceptions are resolved. Managing this process through portals, phone, and email communication is inefficient, results in slow resolution times, and makes it difficult to pass a compliance audit.

TraceLink Supply Chain Work Management for Compliance Exceptions - Pharmaceutical Manufacturers enables pharmaceutical manufacturers to rapidly

identify, onboard, and engage supply chain partners in a multienterprise process to intake, triage, and rapidly resolve both internal and external issues associated with compliance exceptions. **Download this solution brief now** to learn how Supply Chain Work Management for Compliance Exceptions enables you to:

- **Integrate Once, Interoperate with Everyone™**: TraceLink customers can exchange exception information with all partners without maintaining separate connections to each.
- **Achieve massive scalability**: The TraceLink architecture is designed to scale to handle the large increase in data exchange required by the DSCSA 2023 EPCIS mandate.
- **Ensure continuous compliance**: TraceLink works with industry and government organizations including the HDA and the FDA to ensure Supply Chain Work Management is updated to reflect the latest standards.
- **Ensure supply**: The TraceLink OPUS network enables scalable integration of all partners with real-time collaborative capabilities to resolve exceptions quickly and ensure products do not get stuck in quarantine.

Learn how TraceLink enables pharmaceutical manufacturers to collaborate with customers in real-time to rapidly resolve DSCSA exceptions.

[Download solution brief](#)

#### **Solution BriefSupply Chain CollaborationSupply Chain**

Contact us to learn more about the Supply Chain Work Management!

Fill out the form to contact us now.

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# Management for Direct Supply

## Integrate Once, Interoperate with All Suppliers and CMOs

### Purchase Order Orchestration

For procurement, supply chain, and external manufacturing leaders looking to reduce supply chain risk and improve chain visibility and execution, integrating and interoperating with suppliers and contract manufacturers remains one of the greatest challenges. The need for more comprehensive exchange and real-time communication is critical as supply chain volatility has driven more variability in orders, date changes, cancellations, and material shortages. Limited integration and inadequate, ad hoc communication today's "as-is" procurement processes is one of the causes of inaccurate plans that lead to longer order fulfillment and reduced on-time, in-full performance. To address these challenges, new capabilities that link people, processes, and enterprises with suppliers are required to improve procurement with faster and better decision making.

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## Integrate with all Suppliers with a Single Link

TraceLink Supply Chain Work Management for Direct Supply is a revolutionary new way to integrate, interoperate, and execute work processes with all suppliers and contract manufacturers. Each company deploys and controls Supply Chain Work Management for Direct Supply within a network of digital supply networks. This is the true power of the Internet of Supply Chains (IoSC). Procurement professionals can engage suppliers to exchange purchase orders, execute changes, monitor status, and resolve material shortages and other issues quickly to keep customer shipments on time.

The diagram illustrates the integration of 'Your Company' and 'Your Suppliers/CMOs' through a central 'Purchase Order Exchange'. On the left, 'Your Company' is represented by a green box containing icons for Planning, Supply, Procurement, Logistics, Supplier Management, and Manufacturing. On the right, 'Your Suppliers/CMOs' is represented by a blue box containing icons for Supply Chain, Inventory, Customer Service, and Manufacturing. The central 'Purchase Order Exchange' is a white box listing the following functions: Purchase Order Acknowledgment, Production Status, Inventory Balances & Adjustments, Shipment Notification, Task Management, Exception and Issue Management, Change Requests, and Batch Record Review. Arrows indicate the flow of information and goods between the company, the exchange, and the suppliers.

Supply Chain Work Management for Direct Supply is built and hosted on TraceLink Opus, the Platform for the Internet of Supply Chains (IoSC). Opus links people, processes, systems, and enterprises into a collective information network for intelligent business execution. Supply Chain Work Management enables customers to create digital networks with partners to exchange business process information.

## Supply Chain Work Management for Direct Supply

For supply chain leaders looking to improve visibility and execution, integrating and interoperating with suppliers and contract manufacturers is a top priority.

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# CONQUERING ISSUES WITH SUPPLY CHAIN Work Management

A Best Practices Guide for Supply Chain Leaders

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## **Conquering Issues with Supply Chain Work Management: A Best Practices Guide for Supply Chain Leaders**

Learn how the right supply chain work management solution enables you to digitalize business processes across your end-to-end supply chain, so your team can work with suppliers in real-time to resolve issues up to 65% faster and mitigate disruption.

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### **Supply Chain Planning Strategies: Reduce the Impact of Material Shortages with Supply Chain Work Management**

Discover how TraceLink enables your supply chain planning team to reduce the impact of material shortages and improve on-time delivery performance.

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### **Learn How to Reduce Supply Chain Planning Exceptions and Improve Supply Plan Accuracy**

Improve your supply plan accuracy and reduce supply chain planning exceptions with TraceLink Supply Chain Work Management. Learn how it works.

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### **18 Reasons for Material Shortages and Supply Chain Planning Exceptions: Are Your Planners Equipped to Face These Challenges?**

Supply chain planning teams are using digital technology to reduce the impact of the top 18 causes of material shortages. Read the blog.

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