TRACELINK UNIVERSITY

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Navigate to help documentation and support

Navigate to the help center

Select the Help Center icon in the header to access the one-stop-shop help center for everything related to the network you are currently within (e.g. the Supply Chain Work Management Help Center includes all FAQs, procedures, troubleshooting information, and API guides related to the functions within Agile Process Teams).

Navigate to support

Select the Support icon in the header to access your company's Customer Success Portal. If you do not have access to the Customer Success Portal, the Support icon directs you to the TraceLink Global Support Request page.

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