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See POET for Compliance Exceptions in Action: Resolving DSCSA Issues at Scale



At FutureLink Boston 2025, TraceLink unveiled a live demo of POET for Compliance Exceptions, showing how pharmaceutical manufacturers, distributors, and dispensers can **resolve DSCSA compliance issues faster**, more efficiently, and in full alignment with HDA-defined exception types. This powerful solution replaces emails, spreadsheets, and portals with a centralized, multienterprise workspace for exception intake, triage, task assignment, resolution, and reporting.

Built on the TraceLink OPUS platform, POET empowers business users to configure and manage shared workflows across internal teams and external partners—no IT support needed. Exception records can be created automatically through APIs or by warehouse operators in real time. Suppliers and partners are notified immediately, and task ownership is clear from start to finish. Dashboards and reports turn exception activity into actionable insight—helping teams prevent product delays, maintain compliance, and protect patient access to critical medicines.

Watch the demo to see how POET for Compliance Exceptions transforms exception management from a fragmented, manual process into a streamlined, scalable workflow—powered by the industry’s leading pharmaceutical supply network.

VideoSCWM for Compliance ExceptionsDSCSA for Dispensers, DSCSA for Manufacturers, DSCSA 2023Regulatory/Compliance, Serialization

Meet with TraceLink to learn more about POET for Compliance Exceptions.
Fill out the form to schedule a meeting now.

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DSCSA Compliance Exceptions: Learnings and Responses from Early Adopters and Their Network Partners

Discover key strategies for defining, diagnosing, and resolving DSCSA compliance exceptions—plus insights on long-term solutions to minimize business disruption.

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Shabbir Dahod, President and CEO of TraceLink, shares how the company is executing on a long-standing vision for intelligent supply chain orchestration to reduce stockouts, lower working capital, and increase revenue.

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