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## Application advice transactions

The Application Advice transaction provides structured, actionable feedback about the outcome of business-level validation for previously received EDI transactions such as invoices, purchase orders, shipment notifications, and sales reports. It is a key tool in ensuring clarity, accountability, and alignment between trading partners.

After an EDI document passes initial syntax checks, trading partners including manufacturers, wholesalers, distributors, or EDI solution providers—use the Application Advice to communicate the results of deeper, application-level validations. These validations assess whether the content of the transaction meets the business rules of the receiving system.

Unlike Functional Acknowledgment (997) or Implementation Acknowledgment (999), which simply confirm that a file was structurally correct and received, the Application Advice provides more meaningful insight into how the document was interpreted and what actions were taken. Specifically, the 824 indicates whether the transaction was:

- Accepted – All content passed business validation.
- Rejected – One or more issues prevented the transaction from being

accepted.

- Accepted with changes – The transaction was processed, but required adjustments.
- Partially accepted or rejected – Some parts of the transaction were valid, while others were not.

This distinction is critical for identifying issues like pricing mismatches, missing product identifiers, or contract discrepancies—problems that are not visible through syntax checks alone. Early detection of these business-level errors allows teams to act quickly, reducing downstream delays, rejections, and costly manual investigation.

Each Application Advice may include standardized error codes and descriptive text that pinpoint the exact issue—down to a transaction set, segment, or data element—making it easier to troubleshoot and resolve. By incorporating application advice processing into supply chain workflows, organizations can proactively detect and resolve pricing, contract, or compliance issues, improve data quality, reduce invoice and payment disputes, streamline communication with trading partners, and enhance financial accuracy and audit readiness.

The Application Advice provides structured, actionable feedback that helps trading partners resolve business-level issues quickly, reducing delays, rejections, and manual investigation across integrated supply chain workflows.

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