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Resources

TraceLink University

Order status report transactions

Order Status Report, is a key communication tool used to improve visibility and coordination across the supply chain. It allows suppliers or CMOs to provide timely and structured updates to their customers or MAHs regarding the current status of open purchase orders. These updates may include confirmations that the order has been received, processed, shipped, delayed, or partially fulfilled.

By sharing order status report electronically, businesses gain significant advantages, including real-time visibility into order progress and production stages, which improves supply chain transparency. It also supports more accurate planning and forecasting, helping to prevent stockouts or excess inventory. Early identification of issues allows teams to resolve delays proactively, while consistent communication fosters stronger collaboration between CMOs and MAHs. Additionally, it enables efficient resource management across warehousing, transport, and distribution, ensures ongoing quality control and regulatory compliance, and reduces the need for manual updates, resulting in streamlined communication and fewer errors.

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