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General

What are solutions?

TraceLink apps are extended through **solutions**, which pull together assets that define how the app looks and functions when users interact with it (i.e. the app's data model, pages workflows, roles, and policies). Solutions available in the Marketplace Catalog can be saved as Company Solutions and configured to meet a company's specific use cases and business needs.

What solutions are available for Integration Manager?

The Integration Catalog solution provides the user interface for the Integration Manager app.

What is Integration Catalog?

Integration Catalog is an enterprise solution available in TraceLink's Opus Ensemble release. It provides a user interface for managing and creating Link Actions, Transforms, and Integration Configuration Objects (ICO).

- A Link Action is a JavaScript snippet used to retrieve information (e.g. purchase orders, invoices) from ERP systems (e.g. NetSuite, Microsoft Dynamics) and send inbound B2B messages to applications such as MINT.

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- Transforms enable seamless data exchange between businesses and their trade partners by mapping data between external formats and TraceLink's canonical, and from the canonical to the external formats.

- ICOs enable Application Administrators to provide configuration values (via UI) when a transform is executed.

What do you mean by Canonical?

It is TraceLink's system data format that is irrelevant to the device or program's function. The canonical data model allows information to be exchanged with any partner on the network, regardless of their data format. For detailed information about the canonical structure and mapping guidelines, see Canonical Guidelines.

Roles

What roles can be assigned to Integration Manager users?

The following role can be assigned to users:

- Link Action Developer – Allows access to view, create, and update Company and Marketplace Link Actions.

- Transform Manager – Allows access to view, create, and update Company and Marketplace Transforms.

How do roles provide users with access?

Roles group a set of permissions for specific actions (either in the UI or via API), side menu items, and data within an app. The solution applied to the app or its network determines which roles are available. Administrators assign users to roles when they assign users to an app, its network, or its Links.

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Owners assign specific roles to Links, which allow their Partners to assign those roles to the Partner users with access to the Link.

How do I add or edit roles?

Companies must own Opus Solution Environment (OSE) to add or edit roles. If your company owns OSE and you also have the Solution Designer role assigned, you can add new roles to a Company Solution or edit existing roles by navigating to OSE and selecting Roles in the side menu. See the Opus Solution Environment Help Center for more information. If your company does not own OSE, then contact TraceLink Support for more information.

OPUS Platform

What are the password requirements for TraceLink SSO?

Passwords must be a minimum of 8 characters, must *not* be your email, and must include at least one:

- Numerical digit
- Lowercase letter
- Uppercase letter
- Special character

If your company was enabled on the Opus Platform from Track & Trace Services, the following password settings from Track & Trace Services apply:

- Number of previous passwords that cannot be reused.
- Number of login attempts allowed before the account is locked.
- Number of days until the password expires.

If your company was *not* originally enabled on Track & Trace Services, the following default settings apply to TraceLink SSO:

- The previous 6 passwords cannot be reused.

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- 5 login attempts are allowed before the account is locked.
- Passwords expire in 30 days.

Which browsers does the OPUS Platform support?

The OPUS Platform supports the following web browsers:

- **Google Chrome** (recommended): Versions 57, 68, 74, or above
- **Microsoft Edge**: Version 113 or above

  For the most stable and optimized performance, use Google Chrome. When using Microsoft Edge, additional configuration may be required to ensure optimal performance. See the *My OPUS experience is slow in Microsoft Edge* in the *Troubleshoot a Problem* topic for Microsoft Edge-specific guidance.

- **Mozilla Firefox**: Versions 60, 63, 67, or above
- **Apple Safari**: Versions 12.1.2, 13.0, or above

The OPUS Platform supports the following mobile browsers:

- **Google Chrome Mobile**: Version 80.0 or above
- **Android Web View**: Version 80.0 or above
- **iOS Safari**: Version 13.1 or above

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