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TraceLink Wins Global AI Award for Advancing the Agentic Supply Chain Operating Model



BOSTON — August 26, 2026 — TraceLink, the world's largest Agentic Business Network for the life sciences and healthcare supply chain, today announced it has been named a winner in the Global AI Awards in the AI in Supply Chain & Logistics category.

The award recognizes TraceLink's leadership in defining the Agentic Supply Chain Operating Model, a transformative new way of working that enables agentic work elasticity with specialization combined with human oversight and built-in agent governance, transparency, and security. The no-code framework enables enterprises to deploy thousands of specialized agents across the end-to-end supply chain.

"Agentic AI is transforming the supply chain operating model into a set of integrated agentic business processes where humans and agents collaborate for shared business outcomes," said Shabbir Dahod, President and CEO of TraceLink. "This recognition reflects the growing importance of giving organizations the confidence to make AI a trusted part of their operations."

TraceLink enables the Agentic Supply Chain Operating Model through its Agentic Supply Chain Operating System, built on the OPUS Platform and the Integrate-Once™ Agentic Business Network, which links 315,000 authenticated entities across life sciences and healthcare and supports hundreds of billions of annual supply chain transactions. Human teams and governed AI agents have the trusted operational context needed to monitor supply chain activity, identify risks, coordinate work, and act across company boundaries.

The Agentic Supply Chain Operating Model combines three core pillars:

- **Agentic Business Processes**, where human teams and OPUS Agents perform work together using shared objectives, rules, operational context, tasks, decisions, and measurable outcomes.
- **Agentic Control Towers**, which provide the knowledge, intelligence, reasoning, analytics, and real-time operational context needed to monitor, manage, decide, and take action.
- **The Integrate-Once™ Agentic Business Network**, which links companies, systems, trading partners, business transactions, processes, and OPUS Agents into a governed multienterprise foundation.

For supply chain organizations, this translates into fewer manual follow-ups, faster exception resolution, greater visibility into partner activity, stronger governance, and more coordinated responses when conditions change. By embedding AI into the way supply chain work is monitored, managed, and performed, organizations can scale operations without increasing manual effort while improving productivity, resilience, service, and overall business performance.

Join supply chain leaders at [FutureLink Barcelona](#) to explore how teams are building the Agentic Supply Chain Operating Model.

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Related Content



TraceLink MINT Transaction Volume in 2026 Surpasses Full-Year 2025 Volume by 183% as Customers Expand Digital Supply Chain Collaboration

TraceLink today announced that Multienterprise Information Network Tower (MINT) transaction volume in 2026 through early August surpassed full-year 2025 volume by 183% as companies rapidly expand digital business transaction exchange on the Integrate-Once™ Agentic Business Network.

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TraceLink Leads the Industry With the First Agentic Supply Chain Control Tower With Reasoning

TraceLink today introduced the first truly Agentic Supply Chain Control Tower, an operational intelligence platform that combines analytics, reasoning, active monitoring, and observability to power the Agentic Supply Chain Operating Model.

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TraceLink's No-Code Platform Enables Company-Specific Agentic Business Processes for the End-to-End Supply Network

TraceLink announced new OPUS Platform capabilities that enable organizations to create Agentic Business Processes across the end-to-end supply network.

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