



RESOURCES

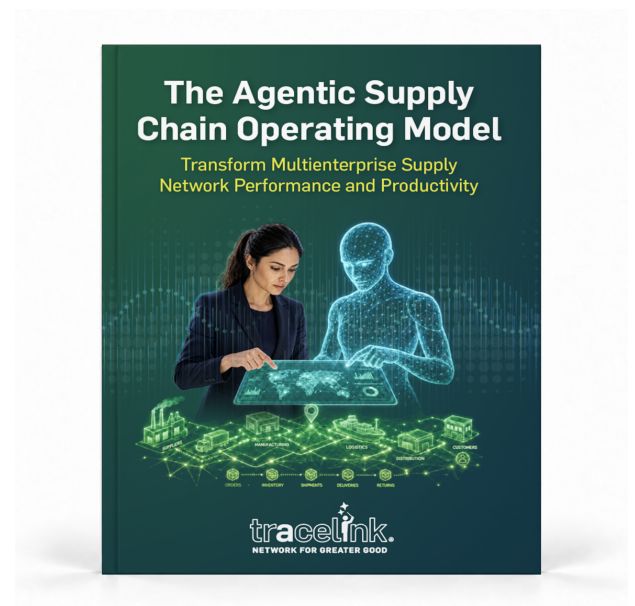
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The Agentic Supply Chain Operating Model

Transform Multienterprise Supply Network
Performance and Productivity



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The Pinnacle of Supply Chain Transformation

Every generation of supply chain transformation has been defined by a new way of performing work. Enterprise systems standardized business operations. Cloud technologies extended collaboration beyond the enterprise. Automation improved operational efficiency. Artificial intelligence enhanced analysis and decision support. Yet the underlying operating model of the supply chain remained largely unchanged.

The next era of supply chain transformation will be defined by fundamentally redesigning how work is performed across the multienterprise supply network. In the Agentic Supply Chain Operating Model, business transactions become catalysts for intelligent work. Agentic Business Processes coordinate human teams and governed OPUS Agents across enterprise systems and trading partners, while humans retain judgment, governance, oversight, and accountability.

Transforming the way work is performed fundamentally changes the economics of supply chain operations. Productivity increases, operating capacity becomes more elastic, customer service becomes more responsive, revenue opportunities are captured more quickly, supply continuity is strengthened, and operational learning becomes continuous rather than episodic.

THE ENTERPRISE VALUE AT STAKE

The white paper outlines transformation potential of 50–100% higher productivity, 20–40% more operational capacity without proportional workforce growth, 30–50% better customer responsiveness, 15–25% revenue growth, and 50–80% lower operational impact from disruption to strengthen supply continuity.

Potential improvements presented in the white paper; business results will vary by organization and use case.

Inside the White Paper

01	Financial Value of the Agentic Supply Chain Operating Model Transformation Transforming the way work is performed changes productivity, operating capacity, customer service, revenue, and supply continuity.
02	Agentic Business Processes Transform the Operational Paradigm Business transactions become catalysts for intelligent work across human teams, governed OPUS Agents, systems, and trading partners.
03	Humans and Agents Reason Together Governed OPUS Agents amplify human expertise while judgment, governance, transparency, traceability, and accountability remain central.

04	Digitalized Supply Networks Unlock Value Creation Digitalized transactions, processes, enterprise systems, and partner information create the shared operational foundation for coordinated work.
05	Continuous Improvement Using Agentic Memory and Human Insights Operational memory, machine learning, human insight, and refined rules continuously improve future decisions and performance.

Download the paper to see how leaders can transform supply chain work, create enterprise value, and continuously improve Agentic Business Processes across the multienterprise supply network.

[Whitepaper](/category/whitepaper) [Agentic Orchestration](/category/agentic-orchestration) [Supply Chain](/category/supply-chain)
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