TRACELINK UNIVERSITY

Search receive operations

OPUS Serialized Operations Manager (SOM) Owners can simplify serialized product receiving by enabling operators to scan, validate, reconcile, and receive products in a single workflow without the associated shipment.

View a list of receiving operations

1. Select the Main Menu icon.
2. Select My Networks.
3. Select a [SOM Network] from the Select your Network drop-down in the header.
4. Select a Partner or location from the Select your Partner or Location drop-down in the header.
5. Select Go.
6. Select Inbound Shipment.
7. Select Receiving Operations in the side menu.
8. Select the Filter button.
9. Fill in one or more of the following fields to filter the results:

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- Operation ID – The ID of the receiving operation.
- Shipment Number – The shipment ID.

  In the Classic SOM app, Shipment Number is referred to as Delivery Number.

- Status drop-down – The status of the receiving operation. The values are:
  - Successful (default) – The receiving operation was successful.
  - Failed – The receiving operation failed due backend discrepancies.
  - Error – The receiving operation failed due to an error (e.g. serial number not found, expiry date does not match).

10. Date Performed – The date the receiving operation was performed in MMM DD, YYYY HH:MM format.

11. Performed By drop-down – The personnel who performed the receiving operation.

12. Select Apply.

    The results display in the table.

See the information that displays for each receiving operation

- Operation ID – The ID of the receiving operation.
- Status – The status of the receiving operation. The values are:
  - Successful – The receiving operation was successful.
  - Failed – The receiving operation failed due backend discrepancies.
  - Error – The receiving operation failed due to an error (e.g. serial

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number not found, expiry date does not match).

13. Shipment Number – The shipment ID.

     In the Classic SOM app, Shipment Number is referred to as Delivery Number.

14. Date Performed – The date the receiving operation was performed in MMM DD, YYYY HH:MM format.

15. Performed By – The personnel who performed the receiving operation.

16. Location – The name of the location the receiving operation was performed.

Tips

To export receiving operations, complete the following steps:

1. Select the Export button to export the receiving operation in a required format. In the Export panel, fill in the following fields:
    - Output Format - The exported file type
    - Maximum Rows - The number of transactions exported at a time.
    - Description - the reference name of the exported data.
2. Select Apply.

    The message is displayed stating that the export is queued successfully.

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View a receiving operation

1. Select the Main Menu icon.
2. Select Serialized Operations Manager.
3. Select Inbound Shipment.
4. Select Receiving Operations in the side menu.
5. Select the link for the Operation ID from the results table.

   The Receiving Operation Details screen displays.

General

- Operation ID – The ID of the receiving operation.
- Performed By – The personnel who performed the receiving operation.
- Status – The status of the receiving operation. The values are:
  - Successful – The receiving operation was successful.
  - Failed – The receiving operation failed due to an error.
  - Partially Successful – The receiving operation includes both successfully received products and products that could not be received due to validation errors (e.g. a missing serial number or an expiry date mismatch).

1. Performed On – The date the receiving operation was performed in MMM DD, YYYY HH:MM format.

Scan Summary

- Totes | Cases | Eaches field – The total count of the scanned totes, cases, or

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eaches.

- Success | Failure field – The total count of successful and failed scans.

Quantity Reconciliation

Quantity reconciliation compares the expected quantity of products with the actual quantity that was successfully scanned and validated during receiving:

- Shipment Number – The shipment ID.

  In the Classic SOM app, Shipment Number is referred to as Delivery Number.

- Expected Quantity – The total count of products expected to receive in the shipment.
- Received Quantity – The total count of received products in the shipment.

Select (or expand) the Shipment Number link to view the shipment details:

- Transaction IDs – The transaction ID for a shipment.
- Product Description – Provides information of the product.
- Lot number – The lot number of the serialized items.
- Expected Quantity – The total count of products expected to receive in the lot.
- Received Quantity – The total count of received products in the lot.

Failed Receipts

The Failed Receipts section lists products that failed validation during the receiving process:

Select a row of scanned items, and then select the View Details icon to view information about the validation error.

- Scanned Items – The scanned item ID of the failed product.

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- Error Description –The validation error that caused the scan to fail.

Expand the Scanned Items for more information about the scanned item that failed to validate:

- Product Description – Provides information of the product.
- Product NDC – The National Drug Code of the product.
- Quantity – The quantity of the scanned product.
- Pack Level – The packaging level of the scanned product (e.g. Each, Case, or Tote).
- Transaction ID – The ID of the transaction.

Successful Receipts

The Successful Receipts section lists products that are successfully validated by the system.

- Scanned Items – The scanned item ID of the successfully validated product.
- Product Description – Provides information of the product.
- Total Eaches –The total count of products that are successfully scanned.

Expand the Scanned Items for more information about the scanned item that failed to validate:

- Product Description – Provides information of the product.
- Product NDC – The National Drug Code of the product.
- Lot number – The lot number of the serialized items.
- Quantity – The quantity of the scanned product.
- Transaction ID – The ID of the transaction.

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Related Content

Configure TraceLink for Serialized Operations Manager

See the Administer Help Center for information about how to configure Serialized Operations Manager, link Partners, and add users.

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Troubleshoot a problem in Serialized Operations Manager

Administrators assign roles that limit users' access to different functions.

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Serialized Operations Manager FAQs

All three of these apps support pharmaceutical manufacturing and work together closely.

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Receive product

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