RESOURCES

Home
Resources
Resource Center

Supply Chain and IT Executive Panel: Agentic Supply Chain and the Human-Agent Workforce



Agentic AI is creating new opportunities to improve supply chain performance, strengthen customer relationships, and empower employees to focus on higher-value work. But realizing these benefits means rethinking how people, processes, and intelligent agents work together. At **FutureLink Barcelona 2026**, supply chain and technology executives discuss what it takes to build a human-agent workforce that delivers measurable business outcomes.

The panel explores the importance of data quality, governance, cross-enterprise collaboration, and organizational change in adopting agentic AI. Speakers share practical perspectives on prioritizing use cases, managing risk, building employee trust, and preparing teams for a new operating model.

Featured speakers:

- **Shabbir Dahod**, President and CEO, TraceLink
- **Paul Cianciolo**, Chief Commercial Officer, TraceLink
- **Clinton Gibboney**, Managing Director, Global Services IT, CEVA Logistics

© TraceLink Inc. 2009 - 2025 All Rights Reserved

- **Wayne McDonnell**, Managing Director, Life Sciences, Supply Chain & Network Operations, Deloitte Consulting LLP
- **Gamal Khallaf**, Senior Vice President, Corporate Supply Chain, Arcera
- **Angela Reid**, Vice President, Group Customer Experience, DSM-Firmenich
- **Flavio Aliberti**, Vice President, Business Strategy, Genpact

Key takeaways:

- Learn how to prioritize agentic AI use cases based on business value, risk, and opportunities to improve supply chain performance.
- Understand why data governance, security, and trusted partner relationships are essential to scaling agentic AI across enterprises.
- Discover strategies for engaging employees, developing new skills, and building a human-agent workforce that supports a new way of working.

Watch now to hear how industry leaders are preparing their organizations for agentic AI and turning its potential into measurable supply chain outcomes.

VideoMultienterprise Information Network Tower (MINT)Agentic Orchestration, Supply Chain DigitalizationLogistics/Distribution, Manufacturing, Supply Chain

Meet with TraceLink to learn more about the Agentic Supply Chain Operating Model
Fill out the form to speak with our team.

Thank you! We will contact you soon!

Related Content

© TraceLink Inc. 2009 - 2025 All Rights Reserved



FutureLink Barcelona 2026 Keynote: TraceLink Powers the Agentic Supply Chain Operating Model Transformation

A new era of supply chain operations is taking shape, with humans and governed AI agents working together to manage complex business processes, respond to disruptions in real time, and coordinate decisions and actions throughout the global supply network.

View More

© TraceLink Inc. 2009 - 2025 All Rights Reserved



The Next Competitive Advantage in Supply Chain Starts With a New Operating Model

Download the white paper to see how the Agentic Supply Chain Operating Model transforms multienterprise supply network performance and productivity through governed human-agent work.

View More

© TraceLink Inc. 2009 - 2025 All Rights Reserved



Scaling Enterprise AI Starts With the Right Operating System

Download the white paper to see how the Agentic Supply Chain Operating System, built on the OPUS Platform, implements and scales the Agentic Supply Chain Operating Model through governed OPUS Agents.

View More

© TraceLink Inc. 2009 - 2025 All Rights Reserved



Integrated Agentic Business Processes Transform the Supply Chain Operating Model

Discover how governed AI agents and human teams can work together to improve supply chain productivity, responsiveness, and business performance.
View More

© TraceLink Inc. 2009 - 2025 All Rights Reserved