RESOURCES

Home
Resources
Resource Center

Planning and Organizing Internally for Adoption of AI Agents in the Enterprise



Successfully adopting agentic AI across an enterprise requires strong leadership, cross-functional collaboration, and a clear strategy for developing and deploying applications. Organizations must also prepare employees to work with AI agents while establishing the governance, data infrastructure, and processes needed to support adoption at scale.

At **FutureLink Barcelona 2026**, Pasi Kemppainen, Senior Director, Global Supply Chain Serialization, Artwork Management, and Digital Strategy at Santen, shares how the company is advancing its enterprise-wide AI transformation through its Hikari initiative. He explains how Santen has organized business and IT teams to develop agentic applications, reporting more than a tenfold improvement in application development productivity. Kemppainen also highlights practical applications in quality management, sustainability reporting, and regulatory intelligence, along with the importance of employee engagement and human oversight.

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Key takeaways:

- Learn how Santen established a cross-functional governance and delivery model to coordinate nearly 20 AI projects across the enterprise.
- Discover how agentic development and validation processes are accelerating application delivery while maintaining regulatory compliance and human oversight.
- Understand how leadership support, employee training, and internal engagement programs can encourage AI adoption and help employees focus on higher-value work.

Watch now to learn how Santen is organizing its people, processes, and technology to accelerate enterprise-wide adoption of AI agents.

VideoMultienterprise Information Network Tower (MINT)Agentic Orchestration, Supply Chain DigitalizationLogistics/Distribution, Manufacturing, Supply Chain
Meet with TraceLink to learn more about the Agentic Supply Chain Operating Model
Fill out the form to speak with our team.

Thank you! We will contact you soon!

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FutureLink Barcelona 2026 Keynote: TraceLink Powers the Agentic Supply Chain Operating Model Transformation

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