# **Resolve Supply Chain Issues 65% Faster with Supply Chain Issue Management**

Eliminate incidents and disruptions by digitalizing supply chain issue management

### **MANUFACTURING SURVEY:**

**Top Challenges Related to Supply Chain Issue Management** 



# **A Better Way to Eliminate Supply Chain Issues and Disruptions**

# **Gain Visibility:**

Dashboards enable better decision making through full visibility into incidents, trends, and the resolution process. Drill down to assign incidents, set due dates and update priorities to speed the resolution process.

1, Critical Suppliers -	supp	oly Chain Team 🔹 🕻	Incident Mgmt Direct Supp	liers 👻 Q	PI ¢
Monitor Incidents					<i>.</i> æ.   1
iew the general incidents that your co	ompany is curre	ently investigating.			
Summary		By Priority	E	By Due Date	
Total Open Incidents	<u>36</u>	Critical	<u>20</u>	Past Due	4
Critical Incidents	20	🔺 High	8	This Week	
No Activity This Week	<u>8</u>	Medium	<u>6</u>	Next Week	8
Closed This Week	3	Low	2	In 2 or More Weeks	
By Status		By Partner	E	By Site	
To Do	28	Supply Inc.	<u>22</u> F	Rochester	
Under Investigation 8		Acme Chemicals	<u>6</u> F	Pune	
		Precision Equipment	<u>4</u> s	Scranton	
		ABC Supplies	2	Abu Dhabi	
		Labeling Inc.	2 L	ondon	

#### **Agile Process Teams for Supply Chain Issue Managment (APT-SCIM)**

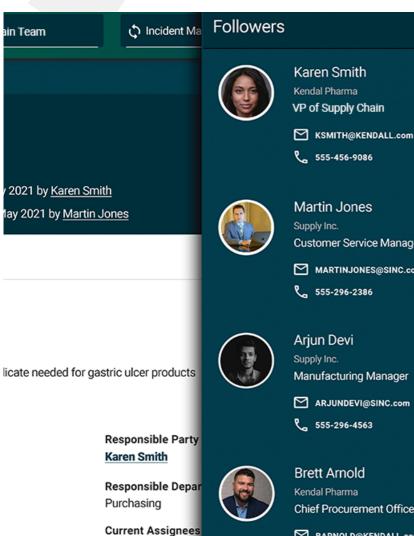
- Typical supply chain scorecards look at historical performance. APT-SCIM provides visibility into issues in real time.
- Categorize partners to increase visibility of your supply chain network.
- Gain visibility into critical and past due incidents.
- Gain visibility across your supply chain and internal sites that need help.
- Your supply chain partners and internal team members get visibility into their own incidents and those you consider critical.

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<ul> <li>Monitor Incidents / View Incident</li> <li>View Incident API-0118</li> <li>Resolution</li> <li>Root Cause</li> <li>Process</li> </ul>	<ul> <li>Conduct Root Cause Analysis:</li> <li>History of prior incident resolutions and root cause designations speed incident resolution and supports continuous process</li> </ul>
Potential Root Cause Notes         Lead time too short to deliver quantity at quality parameters required.         API Inc reports that Kendall quality parameters for Magnesium Trisilicate are much higher than usual and they must run production on older production line that is not capable of producing the quantity required within our lead time.         Final Preventative Actions         -         Methods to Prove Preventative Actions Taken	improvement methodologies like Six Sigma.
	t Critical Suppliers · A: Supply Chain Team I Incident Mgmt Direct Suppliers · Q P & G
	Image: Sector of the secto
<b>Apply an Efficient Process:</b> Workflow-driven status to ensure everyone	<ul> <li>Filters</li> <li>Partner</li> <li>Status</li> <li>Incident ID</li> </ul>

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knows which incidents need to be resolved.

							RESET	PPLY
Status:	Status: Under Investigation ③						FILTERS	
Priority	Incident ID	Summary	Partner	Status	Responsible Party	Last Modified	Due Date	•
0	<u>KHH-0010</u>	API and Key Intermediates	Supplier Inc.	Under Investigation	Kendall Pharma: <u>Joel Anderson</u> Partner: Unassigned	25 May 2021 by <u>Nick Ferris</u>	30 Jun 2021	:
	<u>KHH-0012</u>	Containers don't close properly	Precision Equipment	Under Investigation	Kendall Pharma: <u>Joel Anderson</u> Partner: Unassigned	23 May 2021 by <u>Jagadish</u> <u>Nimmakayala</u>	05 June 2021	:
•	<u>KHH-0016</u>	Supplies arrived late	CMO Inc.	Under Investigation	Kendall Pharma: <u>Mallary Silva</u> Partner: Unassigned	24 May 2021 by <u>Nick Ferris</u>	08 June 2021	:



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#### **Use the Right Team:**

Process teams ensure the right subject matter experts are assigned and issues routed at internal sites, direct, and indirect suppliers, logistics providers, and customers across your end-to-end supply chain to resolve issues quickly.

#### **Identify Critical Issues Early:**

Incidents are reported by internal and external supply chain teams as soon as they are identified to spot threats sooner.

🖗 Network 🔹 🙁 Team	• 🗘 Process • 🧿 두
Impact ~	
Business Impact	
	channels. The delivery delay will impact customers and revenue
Business Priority	Financial Impact
High	\$3M - \$5M depending on resolution time of shortage
Date Supply Impacted	Date Resources Deployed
June 30, 2021	
Originating Location Investigation Due Date	Date Escalation Report Requested
June 11, 2021	
Escalation Report	
Impacted Departments	
Department	
Manufacturing	

Add Incident Add a new incident involving a direct supplier so your company can investigate.	
Aeu d'isen menten interning a ancei oppiner eo jour company cui introcegate.	
General	
Shortage on my delivery	
Description — Delivery has arrived and 4 pallets less than expected	
Persition Type	-
Material Type         Responsible Party at Gene Company           Secondary Packaging         Sadie Rose	
Shell Pack	
Material Problem	
06/30/2021	
Current Assignees at Denier Company* Sadie Rose	
Alex Stucki	

#### **Add Structure:**

APT-SCIM is a collaborative platform for capturing, analyzing, resolving, correcting, and preventing supply chain issues.



Get a Live Preview of Agile Process Teams for Supply Chain Issue Management

