



A-LIGN

November 24, 2025

To whom it may concern:

This letter confirms that A-LIGN and A-LIGN ASSURANCE has conducted a Type 2 SSAE 18/SOC 1 examination of TraceLink, Inc.'s (the "Company's") Multi-Enterprise Information Network Tower (MINT) Solution System at the Wilmington, Massachusetts; Mumbai, India; and Pune, India facilities.

The scope of the Type 2 SSAE 18/SOC 1 examination performed by A-LIGN ASSURANCE was limited to the following control objectives:

CONTROL AREA	CONTROL OBJECTIVE DEFINED BY THE COMPANY
Information Security	Control activities provide reasonable assurance that system information, once entered into the system, is protected from unauthorized or unintentional use, modification, addition or deletion.
Change Management	Control activities provide reasonable assurance that changes to systems are initiated as needed, are authorized and function in accordance with specifications to result in valid, complete, accurate and timely processing and reporting of customer developed functions, collaboration and communication, protect data from unauthorized changes and support segregation of duties.
Computer Operations - Availability	Control activities provide reasonable assurance that system processing is authorized and executed in a complete, accurate, and timely manner, and deviations, problems, and errors are identified, tracked, recorded, and resolved in a complete, accurate, and timely manner.
Computer Operations - Backup	Control activities provide reasonable assurance that timely system backups of critical files to an offsite location are performed.
Control Environment	Control activities provide reasonable assurance that corporate policies and procedures are documented and distributed.
Data Communications	Control activities provide reasonable assurance that data transmissions between the service organization and its clients are complete, accurate, and secure and that data received is posted to the relevant systems in accordance with the Company's guidelines.
Transform, Connection and Partner Configuration	Control activities provide reasonable assurance that only authorized individuals can configure transforms, connection methods and supply chain partners.
Secure and Authorized File Intake	Control activities provide reasonable assurance that file intake from the file sender is authorized, secure, and complete.
Transform Accuracy and Completeness	Control activities provide reasonable assurance that automated transforms into and out of the TraceLink Canonical format are complete and accurate.
Secure and Authorized Outbound Delivery	Control activities provide reasonable assurance that delivery of transformed transactions to the recipient's enterprise system is authorized and secure.



CONTROL AREA	CONTROL OBJECTIVE DEFINED BY THE COMPANY
Transaction Accessibility	Control activities provide reasonable assurance that processed transactions are accessible to the Owner and supply chain partner through the Owner's MINT Solution.

An examination conducted by A-LIGN ASSURANCE of the Company's description of the Company's system for the Services (the **System**) was performed to determine whether or not, in all material respects and based upon suitable criteria:

- the Written Assertion, as provided by the Company, fairly presents the System that was designed and implemented throughout the specified Type 2 SSAE 18/SOC 1 Review Period (as hereafter defined);
- the controls related to the control objectives stated in the Company's description of the System were suitably designed throughout the specified Type 2 SSAE 18/SOC 1 Review Period (as hereafter defined) to achieve those control objectives; and
- the controls related to the control objectives stated in the Company's description of the System operated effectively throughout the specified Type 2 SSAE 18/SOC 1 Review Period (as hereafter defined) to achieve those control objectives.

As of the date of this letter, all testing procedures related to the Company's MINT Solution System are complete. Based on our examination we have obtained reasonable assurance, in all material respects, that (1) the description was fairly presented based on the description criteria, and (2) the controls were suitably designed and operating effectively to meet the in-scope control objectives throughout the period August 1, 2025 to October 31, 2025.

Please don't hesitate to contact me if you have any questions.

Regards,

Blaise Wabo
Managing Member, A-LIGN ASSURANCE

www.a-lign.com

Blaise.Wabo@a-lign.com

Tel. 1-888-702-5446 ext. 129

Fax 1-888-273-0230

1-888-273-0230

