

**tracelink**<sup>®</sup>  
NETWORK FOR GREATER GOOD

# 2025 CORPORATE SOCIAL RESPONSIBILITY REPORT

**Doing More for Communities Around the World**



# EXECUTIVE SUMMARY

At TraceLink, our mission to protect patients and ensure the safe, secure delivery of medicines extends beyond the supply chain and into the communities where we live and work. In 2025, our employees around the world came together through our Corporate Social Responsibility (CSR) and DoMore initiatives to support community health, equitable access to care, children and families, and environmental sustainability.

Through a combination of corporate grants, hands-on volunteerism, and employee-led giving, TraceLink supported nonprofit organizations across the United States, India, and Spain. From food security and healthcare access to mental health, education, and environmental stewardship, our teams demonstrated a shared commitment to making a meaningful, measurable impact. This report highlights the collective efforts, partnerships, and outcomes that defined our CSR work in 2025, and reflects our continued dedication to doing more for communities worldwide.



# WHAT DID WE DO IN 2025?

In 2025, TraceLink employees across the globe participated in a broad range of CSR activities that combined financial support, volunteer time, and in-kind contributions.



## WE DONATED

Corporate grants to eight nonprofit organizations across the U.S., India, and Spain, supporting initiatives in healthcare access, child protection, food security, education, and sustainability.



## WE PROVIDED

Volunteer time, essential, life-saving supplies, food, clothing, and emotional support to vulnerable populations, including children, families, patients, and veterans.



## WE FOCUSED ON

Strengthening communities where we live and work through employee-driven initiatives focused on equity, wellbeing, and environmental responsibility.



## WE PARTNERED WITH

58 nonprofit organizations across three countries aligned with TraceLink's values and mission.



## WE HOSTED

21 volunteer events and community activities across four quarters, engaging employees globally in hands-on service.



# THE IMPACT WE MADE

The true measure of our CSR efforts lies in the impact experienced by the organizations and individuals we support. In 2025, our nonprofit partners used TraceLink’s funding and volunteer support to expand services, reach more people, and deepen their impact within their communities.



*“Support from TraceLink enables us to strengthen programs that directly improve the health, wellbeing, and resilience of the communities we serve.”*



*“With TraceLink’s partnership, we are able to reach more families, expand access to care, and build sustainable solutions that create lasting change.”*

These partnerships reflect a shared commitment to long-term impact, not one-time contributions, and reinforce the importance of collaboration between businesses and community organizations.

## CORPORATE GRANT PROGRAM

TraceLink’s Corporate Grant Program is an annual initiative that provides funding to nonprofit organizations making measurable impact within their communities. The program prioritizes organizations aligned with TraceLink’s core values, with a focus on equitable access to care, community health, child and family wellbeing, and environmental sustainability.

In 2025, eight nonprofit organizations across three regions were selected through a rigorous review process for their demonstrated impact and alignment with TraceLink’s mission, including:

- Boston Medical Center
- Vasundhara Abhiyan
- Niwant Andh Mukta Vikasalay
- Muskaan Foundation for Child Protection
- Soñar Despierto
- Bagly
- Village Food Hub
- Provincia San Juan de Dios España

# COMMUNITY ENGAGEMENT & VOLUNTEERISM

In addition to grant-making, TraceLink employees actively participated in hands-on volunteer initiatives throughout the year.



## ENVIRONMENTAL STEWARDSHIP

Through cleanups, tree-planting initiatives, and sustainability-focused projects, employees supported environmental conservation efforts in their local communities.



## FOOD SECURITY & BASIC NEEDS

Employees helped fight hunger and support families by collecting food, donating clothing, sorting essential items, and supporting food banks and community distribution programs.



## CHILDREN & FAMILIES

Teams across regions partnered with organizations supporting children facing illness, hardship, or displacement—creating blankets, decorating hospital spaces, organizing holiday giving initiatives, and engaging in creative, inclusive activities.



## HEALTH & WELLBEING

Employees supported hospitals and healthcare organizations through blood donations, pediatric unit decorations, mental health initiatives, and letter-writing campaigns for veterans.



## GLOBAL REACH, LOCAL IMPACT

TraceLink’s CSR efforts spanned multiple regions, with teams in the United States, India, and Spain tailoring activities to meet local community needs. This global participation reflects TraceLink’s belief that meaningful impact starts locally, driven by employees who understand and care deeply about the communities around them.

## LOOKING AHEAD

As we look to the future, TraceLink remains committed to expanding employee participation, strengthening nonprofit partnerships, and increasing the long-term impact of our CSR initiatives. By continuing to align our community efforts with our mission and values, we aim to deepen our role as a responsible corporate citizen—one that protects patients, supports communities, and helps build a healthier, more equitable future.